



GENERAL CONDITIONS OF CONTRACT FOR THE PURCHASE OF SERVICES

1. DEFINITIONS

- 1.1. "we" means Bilfinger Intervolve Africa (Pty) Limited;
- 1.2. "you" means the party identified as the "Contractor" on the Order being the person, company or other entity with which the Order is placed;
- 1.3. "Contract" means the agreement concluded between the parties arising out of your acceptance of the Order and comprises the general conditions of contract as set out herein and the Order;
- 1.4. "Services" means the services to be rendered in terms of the Order.
- 1.5. "Order" means the Order placed by us on you as recorded on the reverse side hereof or to which these conditions are appended or any other Order placed by us on you which refers to these conditions and applies to the supply of Services and includes all attachments to the Order.
- 1.6. "Personal Information" means personal information as defined in the Protection of Personal Information Act 4 of 2013 (POPIA).

2. GENERAL APPLICATION OF CONDITIONS

- 2.1. These General Conditions of Contract shall apply to any and all contracts concluded between the parties and shall prevail over any other conditions supplied by you, whether before or after conclusion of the Contract. In the event that the parties conclude a separate agreement in respect of the subject matter of the Contract, the conditions of such agreement will take precedence in the event of a conflict or ambiguity between such agreement and these General Conditions of Contract. The order of precedence of documents is as follows:
 - (1) Purchase Order
 - (2) Separate Agreement
 - (3) General Conditions of Contract for the Purchase of Services
- 2.2. We require that you sign and return to us a copy of these General Conditions of Contract within 7 days of receipt thereof, failing which you shall be deemed to have accepted their exclusive application without amendment.
- 2.3. Any amendment to these General Conditions of Contract must be in writing, signed on behalf of both parties and attached to the Order.
- 2.4. In the event of a conflict/ambiguity/inconsistency between the provisions of such amendment and these General Conditions of Contract, the provisions of such amendment shall prevail.

3. WARRANTIES FOR SERVICES

- 3.1. Without limiting any guarantees in law, you guarantee that the Services will be performed by competent and duly qualified personnel and will strictly comply with the provisions of the Order.
- 3.2. We have the right, in our discretion, to determine whether the Services comply with the Order and to demand that you correct any defects in the Services immediately after you have been notified of such defects.
- 3.3. You will be liable for the cost of correcting defects in the Services and for our damages incurred as a result of the supply of the defective Services.
- 3.4. Should you fail to remedy the defects in the Services, we shall be entitled to procure the supply of the Services from a third party and recover our costs and/or damages from you.

4. DELIVERY

- 4.1. Delivery will occur when the Services are rendered at the address and in the manner specified in the Order.
- 4.2. Time shall be of the essence for the delivery of the Services. In the event that the Services are not rendered in accordance with the due dates stipulated in the Order, or if we reject the Services for failure to comply with the terms of the Order, we are entitled to –
 - 4.2.1. cancel the Order forthwith, procure the supply of equivalent services from a third party and recover our damages from you; and
 - 4.2.2. impose a penalty of 1% of the contract price per week (or part thereof) subject to a maximum of 15% of the contract price.

5. PRICING INVOICING AND PAYMENT

- 5.1. Unless otherwise stated in the Order, all prices are fixed and firm and include all costs, duties and fees necessary for the purpose of rendering the Services.
- 5.2. You will only invoice us once all the terms and conditions of the Order have been fulfilled. Invoices must be submitted to our accounts department together with copies of all relevant signed delivery notes and supporting documents and must comply with the requirements of the VAT Act. The invoice and supporting documents must clearly display our Order number.
- 5.3. Provided that all invoices and supporting documentation have been provided to us (creditors.steinmuller@bilfinger.com) by the 25th day of a month and a statement has been provided to us by the 1st day of the month following the month of invoice and provided further that we do not dispute the amounts due, we will pay you on the first working day of the month following the month of receipt of your statement. Please note that we are unable to process payment if all the requirements of this clause have not been fully complied with. We can set off the amount of any claim against you from any amounts due by us to you.

6. CONFIDENTIALITY

Both parties will keep and hold secret and confidential all information in connection with the Contract and the Services and/or the business of the other (including but not limited to any designs, drawings or other information that we supply to you for purposes of the Services), and will not use or disclose such information except to the extent required for purposes of the Contract and provided the party to whom the confidential information relates has provided its prior written consent to the disclosure and any third party receiving the confidential information has undertaken obligations of secrecy and confidentiality with respect to such information. This restriction does not apply to information which is already known to the recipient or which the recipient obtains with free right of disposal, or which is or becomes public knowledge other than by breach by a party of confidentiality.

7. INTELLECTUAL PROPERTY RIGHTS

- 7.1. You warrant that, in rendering the Services, you will not infringe on the patent, registered designs, trademarks, copyright or other intellectual property right of any third person. You hereby indemnify us against all actions, claims, demands, costs, charges and expenses (including legal fees) arising from and against all loss or damage suffered or incurred by reason of any infringement or alleged infringement of such intellectual property rights protected in the Republic of South Africa or elsewhere.



- 7.2. We reserve all right, title and interest in and to our intellectual property (including but not limited to any illustrations, drawings, models, samples plans or other documents of a proprietary nature), which shall remain our sole and exclusive property. You shall not be permitted to duplicate, use or allow usage by any third party of any of our intellectual property, except to the extent required by and for the purpose of completing the Order and provided you have obtained our prior written consent and such third party has undertaken obligations of secrecy and confidentiality in respect of such information.
- 8. DOCUMENTATION AND ACCESS**
- 8.1. You must provide us with any pertinent documents which are to be supplied in terms of the Order and/or which are necessary for purpose of the Services.
- 8.2. You are responsible for all discrepancies, errors or omissions in any of the documentation supplied by you irrespective of whether or not such documentation has been approved by us.
- 8.3. We acknowledge that we may be required to provide you with reasonable information and access to premises to complete the Order. If we fail to provide timeous information or access which prevents you from rendering the whole or any portion of the Services on time, you must notify us immediately in writing to enable us to take action. We will thereafter agree on the appropriate steps to be taken to assist you to complete the Order.
- 9. INDEMNITY**
- 9.1. You hereby indemnify and hold us harmless from any damage, loss, expense or liability of whatsoever nature arising from or in connection with any act or omission by you, your employees or your subcontractors in connection with this Contract.
- 9.2. You will, at your sole expense, defend any claim or action brought against us, our officers, agents, subsidiaries, associated companies, affiliates or employees, on account of any said act or omission, and will pay all expenses and settle any and all judgments which may be taken in connection with this Contract.
- 10. LIMITATION OF LIABILITY**
- Neither party shall be liable for any indirect or consequential loss or damage, loss of profit, loss of use, loss of production or loss of contracts.
- 11. SUBCONTRACTING**
- 11.1. You cannot subcontract any rights or obligations in terms of this Contract without our prior written consent.
- 11.2. You shall be liable for the acts, defaults and any negligence of any subcontractor, its agents or employees as fully as if they were your acts, defaults or negligence.
- 11.3. Any appointment of a subcontractor shall not amount to a contract between us and the subcontractor, or a responsibility or liability on our part to the subcontractor. Notwithstanding the aforementioned, we shall be entitled to effect direct payment to a subcontractor upon reasonable notice to you to prevent delays in the completion of the Order, where such delays are due to your payment defaults.
- 12. ASSIGNMENT AND CESSION**
- You cannot cede, assign or delegate your rights and obligations in terms of this Contract or any Order without our prior written consent. We may, at our sole discretion, cede, assign or delegate our rights and obligations in terms of this Contract or any Order to any of our holding or associate companies provided there is no change in ultimate control.
- 13. TERMINATION**
- 13.1. Should it become apparent that the Services or any part thereof will not be rendered on or before the due date as specified in the Order, or should you default or commit any breach of the terms of the Contract, then we can (without prejudice to any of our other rights), immediately terminate the Contract either wholly or in part and, following termination, procure the equivalent of the Services from any other source. Any costs in excess of the contract price incurred as a consequence thereof, together with any additional expenses incurred by us in carrying out such action, will be due and immediately payable in full by you. This amount may be set-off against any amount due by us to you.
- 13.2. We can terminate the Contract or any portion thereof on 14 days' written notice to you. In such event, we will pay you for all actual expenditure and liabilities properly incurred by you as at the date of such notice. We will not be responsible for any lost profits, overheads and/or preliminary and general expenses relating to the cost of executing the Order.
- 14. INSOLVENCY**
- If before completing the Order you are insolvent, placed under provisional or final winding up order or endeavour to compromise with creditors, or if you resolve to be wound up or placed under an order of judicial management, or if you pass a resolution to commence business rescue proceedings, we can cancel the Contract forthwith or give the liquidator or judicial manager, business rescue practitioner or other person the option of carrying out the Contract subject to his providing a suitable guarantee for performance of the Contract.
- 15. CONSEQUENCES OF TERMINATION**
- 15.1. Upon termination of the Contract you will forthwith assign to us any existing subcontracts. (You must ensure that all agreements and subcontracts contain a provision for such eventuality.)
- 15.2. Upon termination of the Contract you will immediately deliver to us all documentation prepared by you up to the date of receipt of the notice and all confidential information supplied to you by us.
- 16. SUSPENSION OF PERFORMANCE OF THE CONTRACT**
- We have the right (in our discretion), to suspend the performance of the Order. You cannot make any claims against us if we suspend the Order for less than 60 days. If we require a suspension of longer than 60 days, reasonable and unavoidable costs that you advise us of, in writing may, at our election, be added to the contract price or we may cancel the Order and pay you all reasonable costs directly incurred by you at such time.
- 17. VARIATION ORDERS**
- We can by written notice instruct you to make any variations to the Services or Order. You must notify us in writing within (14) days of receipt of our variation order of the impact on the timing of the Services and pricing of the Order. You must not commence work in terms of any such variation order until the revised terms of Order have been agreed in writing by us. Any work done on a variation order without our written consent will be done at your risk and expense. If after (14) days of date of our variation order, you have not notified us of the impact of such variation on the Order, you will be deemed to have accepted the variation without impact on the timing of the Services and contract price and you will not have any claim against us in respect thereof.
- 18. FORCE MAJEURE**



- 18.1. *Force majeure* means any unforeseen circumstances beyond the reasonable control of either party and shall include but not be limited to, war, revolution, invasion, insurrection, riot, civil commotion, mob violence, sabotage, military conditions, epidemic, major accident, fire, flood or other natural disaster.
- 18.2. The mere shortage of labour, material or utilities shall not constitute *force majeure* unless caused by circumstances which are in themselves *force majeure*.
- 18.3. If either of us is prevented or delayed from performing any obligations by *force majeure*, the affected party must as soon as reasonably practicable notify the other party of the circumstances constituting *force majeure* and of the obligations affected and the party giving such notice will thereafter be excused from the performance or punctual performance as the case may be of such obligation from the date of such notification for so long as the circumstances of prevention or delay continue. If a party is excused from performance or punctual performance of any material obligation for a continuous period of 60 days, then either party may anytime thereafter terminate the Contract by notice in writing.
- 19. GOVERNING LAW AND LEGAL PROCEEDINGS**
- 19.1. The Contract is governed by the laws of the Republic of South Africa.
- 19.2. You cannot cease work in terms of the Order and/or refuse to render Services pending the outcome of any dispute between us.
- 20. PERFORMANCE BOND OR GUARANTEE**
- If specified in the Order, you must, within 14 days of Order, provide us with a performance bond, issued by a bank approved by us and in a form acceptable to us. The bond must remain in full force until we give you notice in writing that it is no longer required or until the event specified in the bond has occurred. Unless otherwise stated in the Order, the amount of such bond shall be for 10% of the Contract value.
- 21. TAXES AND DUTIES**
- The contract price shall include all Value Added Tax ("VAT") applicable to the Goods in terms of the Republic of South Africa's VAT Act 1991, as amended. Such VAT must be shown as a separate component of the contract price. You are responsible for the payment to the relevant authorities of all customs and excise duties or statutory levies or any other costs incurred by you in respect of the execution of the Contract.
- 22. OCCUPATIONAL HEALTH AND SAFETY ACT NO 85 OF 1993 ("the Act")**
- You acknowledge that you are an employer in your right as prescribed in the Act and undertake, as envisaged by Section 37(2) of the Act, to ensure that all work performed at our premises will be performed in accordance with the provisions of the Act. You undertake to sign the agreement prepared in accordance with Section 37(2) of the Act, on receipt thereof from us. You must comply with all our policies and procedures while on our premises.
- 23. LIABILITY FOR ENVIRONMENTAL DAMAGE**
- You undertake to perform your obligations in accordance with the relevant environmental legislation, regulations and by-laws and indemnify and hold us harmless against any claim of whatsoever nature that may arise as a result of your contravention of such legislation, regulations and by-laws.
- 24. PERSONAL PROTECTION OF INFORMATION: CONSENT & DECLARATION**
- These terms and conditions should be read in conjunction with our Privacy Notice (General) found on our website: www.steinmuller.bilfinger.com
- 24.1. Where we process your Personal Information, we are obliged to provide you with a number of details pertaining thereto. These details are housed under the Privacy Notice (General). You are required to familiarise yourself with this document prior to providing us with Personal Information.
- 24.2. By providing us with your Personal Information, you consent (to the extent that consent is required under POPIA), to:
- 24.2.1. the processing of your personal information for the purpose of creating a vendor profile on our system, administration of our obligations in terms of any agreement you have with us and for related legal and operational reasons;
- 24.2.2. the sharing of your personal information with our other entities, employees, agents, subcontractors and affiliates (who may be outside of the Republic of South Africa) on condition they will keep such information private and confidential;
- 24.2.3. the retention and disposal of such information in terms of applicable legislation.
- 24.3. Your Personal Information will be stored electronically in a centralised data base and where appropriate, some information may be retained in hard copy. In either event storage will be secured and audited regularly and retained in accordance with applicable legislation.
- 24.4. You warrant the accuracy and completeness of all Personal Information supplied to us by you and undertake to immediately advise us of any changes to such information.
- 24.5. Where we provide Personal Information to you for the purpose of performing under the Contract, we consent to the processing of our Personal Information where such consent is required in accordance with POPIA. You undertake to process such Personal Information strictly in compliance with POPIA and other applicable data privacy laws. Notwithstanding any limitation of liability contained herein or in any other agreement between the parties, you hereby indemnify and hold us and / or any affected third party harmless against all liability, loss or damage incurred as a result of your non-compliance with POPIA. Where we provide Personal Information to you to be processed on our behalf in your capacity as an "Operator" as defined POPIA, then in such case the provisions of the Operator Agreement will apply and are to be incorporated into and read together with this any other Agreement for the supply of goods or services Contract.
- 24. COMPLIANCE WITH VENDOR DECLARATION**
- You will comply with our Vendor Declaration. A current version of the Vendor Declaration is attached as an annexure to this Contract and is available on the Bilfinger website. The Vendor Declaration sets the minimum standards that must be applied. However, to the extent the Vendor Declaration conflicts with local law, local law shall apply. We may change the Vendor Declaration if there is a change in legal, regulatory or institutional requirements, case law or ethical business standards relevant to the content of the Vendor Declaration. We will inform you of any changes or amendments to the Vendor Declaration. You will comply with the latest version including the changes as far as you have been informed thereof.
- 25. BUSINESS CONDUCT CLAUSES**
- For purposes of this clause, reference to services is deemed to include any goods supplied by you.
- 25.1 **Compliance Obligation**



You will comply with all applicable laws and regulations including but not limited to anti-corruption, anti-money laundering, anti-terrorism, export control, economic sanction and anti-boycott laws, regulations and administrative requirements applicable to you or your services. You hereby represent and warrant that you and/or all of your shareholders, directors, officers, employees and subcontractors who will perform services under this Contract are knowledgeable about the laws, restrictions and principles stated above and agree to take appropriate steps to ensure compliance by any such persons with respect to the services to be performed under this Contract.

25.2 **Anti-Corruption Obligation**

You hereby represent and warrant that, except as disclosed in an annexure to this Contract, neither payments nor any other advantages or favours have been or shall be, directly or indirectly, offered, promised, or provided to: (i) a private party, which as a result could lead to an improper advantage in relation to our business; or (ii) a public official, member of the judicial system or any other government-related or state-owned entity or person ("Public Official") for himself or herself or another person or entity, in order to influence official action, or any Public Official.

25.3 **Declaration of interest**

You hereby represent and warrant that neither you, nor any of your family members, are currently employed by a state owned entity and you undertake to advise us in writing within 10 days should this representation no longer be valid.

25.4 **No Public Official**

You hereby represent and warrant that (a) if an individual, neither you nor any close relative of yours: (1) is a Public Official or (2) has any personal or business relationship or association with any Public Official who is or will be in a position to affect or influence the award of business or other advantages to us in any country in which you will provide services to us pursuant to this Contract; and (b) if an entity, no director, officer, or shareholder, and no employee who will perform services under this Contract is a Public Official or has any close personal or business relationship or association with any Public Official who is or will be in a position to affect or influence the award of business or other advantages to us in any country in which you will provide services to us.

25.5 **Notification Duty**

If, during the term of this Contract, you become aware that the representations and warranties set forth in Clause 25.2 or 25.3 are no longer true and correct, you shall notify us in writing within 15 business days. Whether or not notification within the 15 business days is received, if we determine that the changed circumstances provide good cause to terminate this Contract, the Contract may be terminated in our sole discretion.

25.6 **Engagement of Business Partners**

25.6.1 You will only be permitted to appoint subcontractors, intermediaries or other persons or entities with regard to our business ("Business Partners") with our prior written approval which approval shall not be unreasonably withheld. Prior to the approval of any Business Partner, such Business Partner is subjected to a third party due diligence.

25.6.2 If permitted, you must select Business Partners with regard to our business with specific care.

25.6.3 You will take appropriate steps to ensure that Business Partners comply with all applicable laws regulations as stated in Clause 25.1 (Compliance Obligation) and the Vendor Declaration.

25.7 **Books and Records**

You will keep full records in relation to the performance of this Contract. The content of these records shall include, but not be limited to, full and accurate description of your performance of the performance of your subcontractors (e.g. details of service providers, timesheets and relevant correspondence or summaries thereof), all expenditure, all payments made and any other documents created or received in connection with the contract with us. You will keep these records at least for the statutory retention period or a period of 10 years after full completion of this Contract, whichever is longer.

25.8 **Payment Details**

All payments to you by us will be made only after receipt of an invoice referring to the Contract and setting out details of the services provided, by transfer to a bank account in your name in the country where the services are to be provided or where you have established or maintain your principal place of business.

25.9 **Report of Unlawful Conduct**

You will promptly (within seven (7) business days) report to us any alleged unlawful conduct by yourself or by one of your shareholders, directors, officers, employees or subcontractors, if this conduct occurred in relation to our business. We will have the right to conduct our own internal investigation to the extent the allegation potentially relates to our business. You will disclose immediately (within one (1) business day) upon awareness of any initiated internal investigations and investigations by authorities related to our business.

25.10 **Cooperation in Investigation**

You will fully and in a timely manner cooperate with any investigation performed by us into alleged breaches of these Business Conduct Clauses, including responding accurately and completely to all inquiries and providing any requested documents. This may include, but is not limited to, providing access to documents and personnel.

25.11 **Right to Audit**

25.11.1 We shall be entitled, with the help of external advisers if deemed necessary, to audit all your books, accounts, records, invoices, and accompanying documentation in order to verify compliance by you with these Business Conduct Clauses. You agree that you and your controlling shareholders, directors, officers, employees and subcontractors will cooperate fully with us and our advisers in any such audit. Each party will bear its own costs incurred in connection with such audits.

25.11.2 Business and trade secrets are excluded from audit, unless the audit is conducted by an audit firm with confidentiality obligations. Paragraphs containing business and trade secrets may therefore be redacted before documents are made available to us.

25.11.3 We or our designated representatives shall have the right to access, audit and review the books and records, costs and expenses related to this Contract, and to keep copies thereof, to the extent relevant to this Contract, at any time within ten (10) years after termination of this Contract.

25.11.4 The audit provisions of this Contract will survive any termination or expiration of this Contract.

25.11.5 For as long as any information requested by us in connection with an audit is not provided by you, we may withhold payments or refuse any other contractual performance.

25.12 **Termination Right**



You acknowledge and agree that any breach of the Business Conduct Clauses set out in this Contract will be deemed a material breach of contract entitling us to terminate this Contract at any time and with immediate effect, without any obligation to pay any outstanding fees or make any other payment. We shall not be obliged to compensate any loss suffered by you as the result of termination under this Termination Right. To the extent not inconsistent with the foregoing, the provisions on termination for cause as set out in this Contract shall apply.

25.13 **Refund of Payments**

If we reasonably believe, and except to the extent that you prove to the contrary, that the event that gave rise to a termination under Clause 25.11 above (Termination Right) also constitutes a violation of the U.S. Foreign Corrupt Practices Act or any other applicable Anti-Bribery Laws, any claims for payment by you with regard to this Contract will be automatically terminated and all payments previously made shall be immediately refunded to us.

25.14 **Compensation for Damages**

In case of any breach of these Business Conduct Clauses, we shall be entitled to receive compensation for damages. You shall indemnify and hold harmless us, our affiliates, parent company ("Bilfinger") or its employees, for any and all claims of third parties and all penalties, fines, sanctions, confiscation, forfeiture or disgorgement imposed upon us, or our employees, in connection with any breach of these Business Conduct Clauses by you.

26. **GENERAL**

- 26.1. All conditions herein and in the Order are material terms and any breach thereof shall be a material breach.
- 26.2. In the event that any of the clauses of these conditions are found to be invalid, unlawful or unenforceable, such terms shall be severable from the remaining terms, which shall continue to be valid and enforceable.
- 26.3. No alteration, variation or cancellation by agreement of, addition to, or deletion from this Contract shall be of any force or effect, unless in writing and signed by or on behalf of both parties.
- 26.4. You are deemed to have satisfied yourself as to all the conditions and circumstances affecting the Contract and are responsible for any incorrect information however obtained.
- 26.5. Save as specifically provided in this Contract, you have no claims of whatsoever nature against us and no costs other than those specified in the Order will be paid by us.
- 26.6. The parties choose as their domicilia citandi et executandi for all purposes in terms of the Contract, the addresses set out in the Order.
- 26.7. Save as specifically provided for in these terms and conditions, any notice given shall be valid and effective only if in writing.
- 26.8. All headings in these conditions and those of the Order are for convenience only and shall not be deemed part thereof or be taken into consideration in the interpretation of any provision hereof.

Thus done and signed by the Contractor in _____ (city) on ____ (day) of _____ month _____ 20____ year.

Print name

Signature

Job Title (duly authorised)